**PrimeMedical**
Individualized Care, Centered on You

Sharon F Gentao, M.D. | Mirko Giaconi, M.D. | Mona Shah, M.D. | Stephen Taus, M.D.
Curtis Foster, M.D., M.P.H. | Valarie Grant, M.D. | Peter Sliskovich, M.D.
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# Initializing a TeleVisit

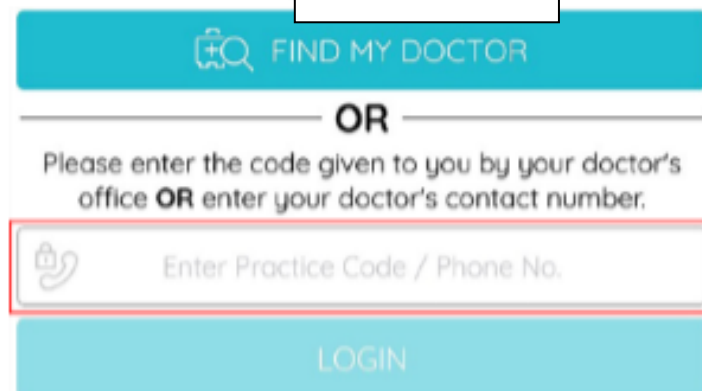## To Initialize a TeleVisit:

1. Open the healow app, and tap *GET STARTED*:



2. Accept the following in-phone notifications:

   - Location
   - Camera
   - Microphone

3. Enter the Practice Code: **BBJCAA**

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4. Enter the login credentials provided by the practice and tap *Login*:

## Login to Patient Portal account

| 👤 | Username |
|---|---|
| 🔒 | Password |

This account belongs to **Myself** ⌄

## Login

FORGOT USERNAME OR PASSWORD ?

**Note:** The username and the password are case-sensitive.

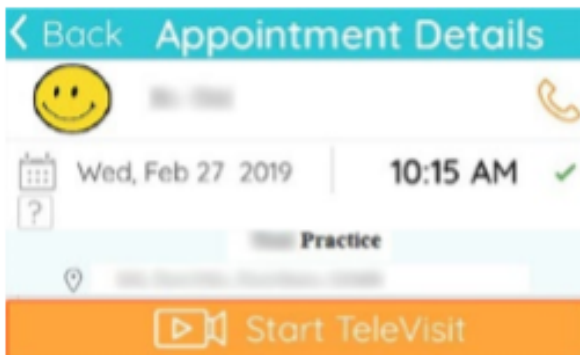5. Accept the Terms and Conditions for the healow application:

Terms of Use                    Cancel

### TERMS OF USE AGREEMENT

This Terms of Use Agreement ("Terms of Use" or "Terms of Use Agreement") governs your access and use of the software, applications, and services as described below.

## Ownership and Purpose of the Websites and Applications:

Healow, LLC ("HEALOW") owns and operates various websites and applications related to electronic medical records ("EMR"), software for

**I agree to the terms & conditions**

6. Verify the account by entering your Date of Birth.

7. Create and confirm a 4-digit PIN of your choice:

Create PIN

○   ○   ○   ○

| 1 | 2 ABC | 3 DEF |
|---|---|---|
| 4 GHI | 5 JKL | 6 MNO |
| 7 PQRS | 8 TUV | 9 WXYZ |
| | 0 | ⌫ |

**Note:** Remember your 4-digit PIN; you will need it the next time you log in to the application.

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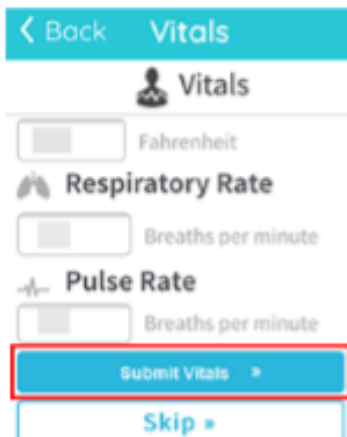Curtis Foster, M.D., M.P.H. | Valarie Grant, M.D. | Peter Sliskovich, M.D.
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8. On the wheel screen, tap *APPOINTMENTS*:



9. Scroll to the bottom of the screen and tap *Start TeleVisit*:



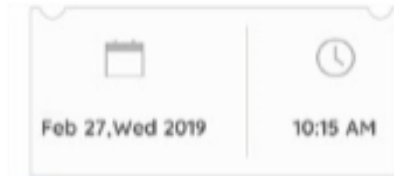10. Enter your vital signs and tap *Submit Vitals*:

You are checked in.  Wait for your provider to connect:

| 📅 Feb 27,Wed 2019 | 🕐 10:15 AM |
|---|---|

✅ Questionnaire/Vitals entered

Tap the red phone icon at the bottom of the screen to end the visit: